



85 Branch Street
Pawtucket, RI 02860
Phone (401) 729-5000
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Pawtucket Water Supply Board **New Water Service Information**

- All applications should be completed in full and must include a copy of the building permit.
- Project developer should proceed to PWSB to fill out application form. Applicant should complete section I of the application form. Completed form should be signed and returned to the Customer Service Office of the PWSB at 85 Branch Street. Detailed plans, specifications, and consumption estimates must accompany the application. Plans should include all domestic and fire services.
- PWSB, upon completion of the application, will determine the appropriate charges and notify the applicant of the estimated costs and water availability. If water service is unavailable, the applicant may have to file for a main extension permit, before service application can be processed any further. Upon full payment of the application fee, the application will be processed.
- PWSB will conduct a technical review the plans and specifications for compliance with PWSB rules and regulations.
- PWSB will review and determine the need and type of backflow device for the installation.
- Customer's portion of the pipe must lie in a straight line from the curb to the inside of the building and be perpendicular to the centerline of the street. Proposed alignment of the service must be approved by the PWSB.
- If possible, all units will have separate water services from the water main to the individual unit.
- Developer shall notify the PWSB meter office at least 48 hours prior to the installation of any water services or appurtenances so that an inspection may be scheduled. Piping shall be installed so that the PWSB can readily connect to the new service.
- Upon successful completion of the new service, the PWSB will complete the street portion of the installation.
- All new services 2" and smaller will be Type K copper tubing. Any connections larger than 2" will be class 52 cement line ductile iron. Minimum service size is 1".
- All services must be installed prior to the winter shutdown as directed by the DPW Director. The winter shutdown is typically around November 15, depending on weather.
- All paid applications will be reviewed and executed in the order in which they were submitted.
- Any questions regarding new services should be directed to Gerry McCaughey at (401) 729-5018. PWSB Rules and Regulations can also be viewed at PWSB offices or at WWW.PWSB.org.